VIDHYAVIKAS ACADEMY

Aviation & Airport Operations

Airline and airport operations, air cargo handling and customs, ticketing and reservations, and customer service, with optional IATA and CIAL pathways.

Who it is for

Degree students who want a career on the operations side of airlines, airports and air cargo. Open to: Students of any degree. Delivery: live on campus.

Modules

01 · Airline and airport operations

- How airlines and airports are run
- Terminal and ground operations

02 · Air cargo handling and customs

- Cargo acceptance and handling
- Customs procedures and documentation

03 · Ticketing and reservations

- Reservation systems
- Fares and ticketing

04 · Customer service

- Passenger handling
- Service recovery

05 · AI in aviation

- Scheduling
- Cargo and passenger flow

AI module

Scheduling, cargo and passenger flow

How the programme builds

Level	What you learn	AI module	Placement module	Output
Foundation	Tools and basics for the chosen option	AI awareness for the field	Aptitude and resume basics	Mini project

Intermediate	Industry tools and certificate preparation	AI applied to the field	Group discussion, LinkedIn, interview basics	Project and internship
Advanced and placement	Specialisation and live case work	AI in real workflows	Role-based training and mock interviews	Capstone and internship

Outcomes

- Explain how airlines, airports and ground teams work together
- Handle air cargo acceptance, documentation and customs steps
- Make reservations and issue tickets
- Serve passengers well under pressure
- Use AI tools for scheduling, cargo and passenger flow

Tools

Reservation and ticketing systems · Cargo documentation formats · AI tools for scheduling

Certificates

- Programme completion certificate (included)
- Project certificate (included)
- Internship certificate, countersigned by the host company (included)
- Language certification (included)
- Personality development certificate (included)
- IATA certification (optional pathway, exam fee separate)
- CIAL certification (optional pathway, exam fee separate)

Career roles

Airport operations executive · Ground staff · Cargo executive · Ticketing and reservations executive · Airline customer service

Programmes run alongside the degree and are taught live on campus. Certificate pathways depend on each provider’s approval; exam fees are separate. Placement outcomes are not guaranteed.